esri UK

LEARNING SERVICES
*We're here to support
your learning journey*

Recommendations for attending a Virtual Classroom Course

PRE-COURSE

- Esri UK will e-mail you instructions to check you can access the required Web conferencing software and test your Internet connection. If you do have any issues we will assist you in resolving these.
- A few days before the course start date, Esri UK will e-mail you a link to your Virtual Classroom course page. Use this page to access your course materials and connect to the class each day.
- Print out the materials for easier reading during course exercises.

DURING THE COURSE

- Use a headset with microphone
- Some students find having a second monitor is useful, but this is not essential.
- To ask questions and participate in class discussions, use VoIP or chat window at any time.
- If you are attending from your office, minimise interruptions by closing your office door and letting coworkers know you are taking a training class.
- If you experience any technical difficulties, inform your instructor.
- Just as if you were in a physical classroom, try to minimise distractions. Limit checking e-mail to class breaks, turn off your mobile phone or set to silent.