

LEARNING SERVICES

We're here to support your learning journey



Technical Requirements for Virtual Training Course

To participate in an Esri UK Virtual Classroom course, you must meet the following requirements:

- Review Esri UK Training Terms and Conditions
- A computer running Windows 10 or above
- A computer with 1024 x 768 screen resolution, 24 bit colour depth and a minimum of 1GB of RAM
- A broadband Internet connection
- Web browser: Microsoft Edge or Mozilla Firefox 50 (or higher), Google Chrome or Safari
- A headset voice is delivered by VOIP

To make sure that you won't have any problems connecting to the two different environments used for the delivery of the course we would like to ask you to run through these tests <u>HERE</u> on the PC you intend to use for the training event.

With these two tests complete your PC should now be set up for the class. If you run into any issues during the two tests please let us know. Known issues are generally related to security and firewall settings on attendee's networks. Usually a few tweaks by the system administrators can sort out these problems in very little time.

If you have any problems then please do not hesitate to contact <u>learning@esriuk.com</u>.